

World Health Organisation (WHO)
MHPSS TWG Coordinator- WHO Bulgaria
Terms of Reference

I. POSITION INFORMATION	
Position title	Technical Officer- MHPSS
Position grade	P3
Duty station	Sofia, Bulgaria
Reports directly to	WHO Representative in Bulgaria
Estimated start date & timeframe	ASAP for 3 months
II. ORGANIZATIONAL CONTEXT AND SCOPE	
<p>The large-scale humanitarian emergency caused by the eruption of the war in Ukraine on 24 February 2022 has had a devastating human cost in subsequent weeks, resulting in over 6.5 million internally displaced individuals in Ukraine and over 12 million affected. As of 11 October, over 7 million Ukrainians have entered countries in Europe as refugees, over 200.000 of whom entered Bulgaria.</p> <p>Mental Health and Psychosocial Support (MHPSS) is a crucial, cross-cutting area of emergency response. Experiencing armed conflicts, war, displacement, family separation, witnessing atrocities and other life-threatening events can have immense and often long-lasting negative consequences for people’s mental health and psychosocial well-being, particularly for groups such as children, women, and people with existing mental health conditions.</p> <p>The delivery of effective MHPSS interventions in humanitarian emergency situations is one of the most important means of mitigating lasting suffering due to mental health conditions. To be effective, these interventions must be well-coordinated, informed by a comprehensive but rapid assessment of needs, fully based on a participatory approach (i.e., involvement of national authorities, local communities, and refugees themselves in their development and roll-out), integrated with the delivery of other health and protection services, and fully compliant with international human rights standards.</p> <p>To this end, WHO is seeking a consultant to provide technical MHPSS expertise in Sofia for the refugees arriving in Bulgaria, including coordination of the MHPSS response as part of the maintain technical working group, contribution to the development of various communications outputs, and regular updating on the progress in implementing MHPSS actions in Bulgaria.</p>	
III. RESPONSIBILITIES AND ACCOUNTABILITIES	
<ol style="list-style-type: none"> 1. Establish the Inter-agency MHPSS Networking Group and ad hoc task forces within MHPSS. 2. Coordinate MHPSS interventions and planning under the Inter-agency MHPSS Networking Group in close communication with National Mental Health Council in Bulgaria. 3. Represent the Inter-agency MHPSS Networking Group in the National Mental Health Council, especially in improving coordination with the Ministries of Health, Social Protection, Labor, and Education. 	

<ol style="list-style-type: none"> 4. Support and follow up on the implementations of the National Mental Health Strategy with international and national MHPSS actors aligned with the Resilience and Recover Plan of Bulgaria. 5. Provide regular information and updates at the Inter-agency Refugee Coordination Forum meetings on MHPSS coordination. 6. Provide regular updates within WHO Country Office meetings, including the WHO Europe reporting. 7. Review the reports submitted by WHO's direct implementing partners, and work closely with M&E Team, including the Public Health Officer. 8. Contribute to support the current MHPSS capacity-building actions, and activities currently being implemented and planned by WHO and the Inter-agency MHPSS Networking Group 9. Perform such other duties as may be assigned by the WHO Representative in Bulgaria. 	
IV. REQUIRED QUALIFICATIONS AND EXPERIENCE	
EDUCATION	
<ul style="list-style-type: none"> • Master's degree in Psychiatry, Psychology, Social Work, Counselling, or a related field from an accredited academic institution with five years or more of relevant professional experience 	
EXPERIENCE	
<ul style="list-style-type: none"> • Experience in MHPSS responses in humanitarian contexts; • Experience working in conflict/humanitarian contexts • Previous experiences working with UN Agency/ INGO in other countries • In-depth theoretical and practical knowledge of the IASC Mental Health and Psychosocial Support in Emergency Settings guidelines and associated products (e.g., IASC Assessment toolkit, the 4Ws mapping tool, M&E framework); • Strong networking capacities for constructive relationships with all humanitarian actors (e.g., UN agencies, NGOs, and other relevant clusters like Protection and Education) • Experience in working in large-scale complex humanitarian emergencies (previous working experience in Ukraine response is an advantage); 	
V. LANGUAGES	
Required (Specify the required knowledge)	Advantageous
For this position, fluency in English is required (oral and written). Bulgarian will be considered an asset.	Working knowledge of Ukraine response and Europe setting.
VI. COMPETENCIES	
The incumbent is expected to demonstrate the following values and competencies:	
Values	

- Inclusion and respect for diversity respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible, respect of the local culture and diversity.
- Integrity and transparency: maintain high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent, and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioural indicators

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring, and motivational way.

Managerial Competencies – behavioural indicators

- Leadership: provides a clear sense of direction, leads by example, and demonstrates the ability to carry out the organization's vision; assists others to realize and develop their potential.
- Empowering others and building trust creates an atmosphere of trust and an enabling environment where staff can contribute their best and develop their potential.
- Strategic thinking and vision: work strategically to realize the Organization's goals and communicates a clear strategic direction.