

## TERMS OF REFERENCE

|                           |  |
|---------------------------|--|
| <b>Title</b>              | WASH Cluster Information Management Specialist (IM), Madagascar. (P3)  |
| <b>Purpose</b>            | <p>UNICEF is the Lead Agency for the WASH Cluster.</p> <p>The role will be remote and directly supporting the WASH cluster coordination team in Madagascar .</p> <p>The IM is a core Cluster Coordination team member. The purpose of this post is to manage the collection, analysis and sharing of information that is important for the Cluster participants to make informed (evidence based) strategic decisions.</p> |
| <b>Location</b>           | Country wide   |
| <b>Duration</b>           | 6 months   |
| <b>Start Date</b>         | ASAP   |
| <b>Reporting to</b>       | WASH Specialist Climate Change and Emergency Coordination  |
| <b>Budget Code/PBA No</b> | NA   |

### Background

The Southern regions of Madagascar (Androy, Anosy, Atsimo Andrefana), already the furthest left-behind, are experiencing a humanitarian crisis resulting from recurrent severe drought and food insecurity. Over 1.14 million people, about 43% of the population in the 10 most-affected districts – are in need of immediate humanitarian assistance as illustrated by the inter-phase classification (IPC) of food security (732,000 people in Phase 3 Crisis, 392,000 people in Phase 4 Emergency and 14,000 people in Phase 5 Catastrophe).

The last SMART survey in April identified that 16.5 per cent of children under five are affected by Global Acute Malnutrition (GAM) in the 10 districts surveyed. According to the last Multiple Indicator Cluster Survey (MICS), only 27 per cent of the population have access to a basic water service in these 10 districts of the south. In addition, both water scarcity and food insecurity increase the risk of gender-based violence (GBV) and violence against children (VAC) for women and girls.

The drought bulletins for the latest month, generated as a result of UNICEF's early warning system set up three years ago with the installment of piezometers and monthly analysis of satellite images and climatic parameters, provided information on the declining groundwater levels, with some locations indicating a need for enhanced water management. 54% of the territory of the 3 regions in the south is severely affected by extreme drought. Below-average rainfall in 2021 has been recorded. This created severe water shortages in many communities 62 % of water resource are depleting severely. This lack of water in the borehole favor increasing of water price ate community level. For instance, in the urban zones, the price of a 20-liter water bucket varies from 100 to 200 Ar in the urban zones. In rural areas, the same volume costs between Ar 400 to Ar 700. As direct consequence of the above described, the life of almost 800,000 people (50% are children) is threatening due to lack of access to at least 15litre per person per day of clean and drinkable water in quantity and quality

From January to June 2021, UNICEF, in collaboration with other cluster members, assisted around 264,631 people affected by the drought (this represents 62% of the initial sector target of 420,500). UNICEF's contribution to the total realization of the sector is 61% or nearly 161,000 people. This result was achieved thanks to the effective implementation of water trucking, construction and rehabilitation of water points, water vouchers to households, an extension of water supply networks. Additionally, hygienists/hygiene

promotor has been trained and equipped with personal equipment, chlorine generator device have been installed in the health Centre, hydroalcoholic solution, water treatment products (SurEau) have been provided to the institution (schools, health center) and communities.

With the further deterioration of the situation, US\$ 9 million will be required to cover the needs of 946,000 people in 9 districts affected by drought. From the above required fund, the WASH Cluster has been able to mobilize US\$ 3,2 million. The GAP of 5,8 million USD will be urgently required for the emergency response for live saving and nexus to improve access to basic WASH services for a duration of 9 to 12 months.

Since December 2019, the Coronavirus disease 2019 epidemic (COVID-19) caused by a new Coronavirus is posing a serious threat to global public health and local economies. On March 11, 2020, the Director General of World Health organization (WHO) declared that the COVID-19 epidemic could be qualified as a pandemic, which requires measures of protection and control against the new Coronavirus, of early detection and an effective response to reduce associated morbidity and mortality.

In Madagascar, as of Jun 14, 2021, there are 41,966 confirmed cases of COVID-19, and 892 deaths reported. Since the beginning of the pandemic, the Government measures include triggering a state of health emergency, closing schools, universities and churches, instituting partial lockdowns, opening a COVID-19 coordination and treatments center, and strengthening the special coronavirus brigade responsible for monitoring the health of people under quarantine and under surveillance. The situation affected negatively the well-being of children and women, especially populations living in the highly dense and unstructured urban areas and an urgent support was needed for immediate life-saving solutions coupled with longer-term WASH intervention and mainly in school (during the time there remain opened).

Faced with the extremely rapid evolution of the situation, the emergency Water, Sanitation and Hygiene (WASH) sector has been mobilized to review its operation, re-evaluate the scenarios of the Contingency Plan in force in Madagascar, and to develop a response plan adapted to the COVID-19 context and beyond.

9 out of 22 regions of Madagascar were identified and remained at high risk of the COVID19: Analamanga, Analandjirifo, Anosy, Atsimo Andrefana, Atsinanana, Boeny, Diana, Haute Matsiatra, Menabe. This represent a total population of 19,7 million at risk. Throughout the response, the WASH Cluster had initially budgeted over USD 24 million to cover the needs of the 1st wave targeting 4,000,000 people. 9 million USD (or 37.5%) have been mobilized to provide the WASH response to approximately 3 million people, representing 52% of estimated needs. The pandemic is still ongoing, and the sector considered it as a second wave from which over USD 29 million will be required to cover the needs of the on 6,4 million people.

UNICEF is co-leading the WASH Cluster in collaboration with the Ministry of WASH and our 60 WASH partners. Regular biweekly meetings are being held with the participation of 50 persons per session. Data is collected weekly (5W) through more than 40 WASH partners. Data and maps are accessible: <https://www.humanitarianresponse.info/en/operations/madagascar/water-sanitation-hygiene>.

Due to some issues about data collection and data analysis since the beginning of the Drought crisis, WASH Cluster decided to assess the WASH Cluster Information System. We launched in July 2021 a global survey to evaluate the capacity and needs of WASH Cluster Members on Information Management and System. The results showed a need on capacity building, on data analysis and on tool simplification.

In view of the foregoing it is evident that there are several players and actors and there is urgent need to more coordinate the activities of all stakeholders providing emergency WASH services to the affected populations. This will require WASAH sector in increase it IM skills set and experience to be able to responding to high reporting demand as Madagascar CO move on L2.

## Justification

The fundamental mission of UNICEF is to promote the rights of every child, everywhere, in everything the organization does in programs, in advocacy and in operations. The equity strategy, emphasizing the most disadvantaged and excluded children and families, translates this commitment to children's rights into action. For UNICEF, equity means that all children have an opportunity to survive, develop and reach their full potential, without discrimination, bias or favoritism. To the degree that any child has an unequal chance in life in its social, political, economic, civic and cultural dimensions in her or his rights are violated. There is growing evidence that investing in the health, education and protection of a society's most disadvantaged citizens — addressing inequity — not only will give all children the opportunity to fulfill their potential but also will lead to sustained growth and stability of countries. This is why the focus on equity is so vital. It accelerates progress towards realizing the human rights of all children, which is the universal mandate of UNICEF, as outlined by the Convention on the Rights of the Child, while also supporting the equitable development of nations.

## Key function, accountabilities, and related duties/tasks

Within the delegated authority and under the given organizational set-up, the incumbent may be assigned the primarily, shared, or contributory accountabilities for all or part of the following areas of major duties and key end-results:

### **Support CO for biweekly Sitrep as a mandatory function L2**

- Lead on the preparation of SitRep inputs with emphasis on Cluster plans, targets and achievements.
- Contribute to the core Cluster functions
- Maintain biweekly reporting from Cluster participants, including 5Ws ('Who does What, Where, When and for Whom?' databases).
- Adapt existing in-country IM approaches for collecting, analysing and reporting Sub-Cluster activities and resources, and identifying information gaps.
- Manage flows of information and dissemination in an appropriate way, including website management.
- Manage an inventory of relevant documents on the humanitarian situation.
- Support the development and analysis of needs assessment and monitoring programmes
- Ensure that there is effective communication, reporting, engagement and coordination between the Sub-cluster and national Cluster levels.

### **Support CO in developing appropriate tool**

- Respond to the Cluster participants' needs for information.
- Improve the existing Dashboard (5W) and maintain information databases that consolidate, analyse and report/disseminate information critical to decision making.
- Support the estimation of spatial and temporal gaps, overlaps and coverage of Cluster activities and projects.
- Work with the OCHA IM Specialist to develop appropriate supportive strategies.
- Use GIS mapping for map production and geographic data management

### **Support WASH Cluster on capacity building**

- Work with Cluster participants to identify information gaps at sub-national levels and propose ways to bridge those gaps
- Develop and strengthen IM capacity through the training of WASH Cluster Members
- To provide IM leadership in assessments and monitoring, including joint assessments and training.
- Adopt and promote the use of global standards for IM for inter-operability.

### Core competencies:

- Strong understanding of logical framework approach and different types of indicators (baseline and output especially), basic understanding of the project cycle management (especially monitoring and evaluation steps)
- Good understanding of humanitarian approach, humanitarian reform, transformative agenda and roles of each humanitarian actor (Government, UNOCHA, Clusters, organizations)
- Basic understanding of Clusters in emergencies to be able to engage with cluster participants; understand their cluster-specific IM needs and respond to those needs in a timely manner
- Proactively build trust, establish, and maintain effective working relations, and share ideas through IM networks and promote synergies with other clusters with a respect for diversity
- Diplomatic skills and able to establish excellent working relations with partners in order to collect information. Understanding of the data and information virtuous cycle
- Facilitation and capacity-building skills
- Ability to perform several tasks in a timely manner with a focus on quality
- Communicate key messages effectively to different audiences: tailoring languages, tone, style, and format to match audiences; actively listens to perspectives of stakeholders and team members; interpreting messages and respond appropriately; speaking and writing clearly and efficient; and makes presentations in public with confidence
- Strong interpersonal, teamwork, and self-management skills, as well as mature judgment
- Ability to perform well under pressure

### Professional Skills

- Ability to build trust, develop, and maintain effective working relationships with respect for diversity
- Commitment to the UNICEF's values and guiding principles
- Communicates effectively including: tailoring languages, tone, style, and format to match audiences; actively listens to perspectives of stakeholders and team members; interpreting messages and respond appropriately; speaking and writing clearly and efficient; and makes presentations in public with confidence
- Conscientious and efficient in meeting commitments, observing deadlines, and achieving results
- Fosters innovation and empowers management
- Excellent oral and written communications skills, as well as analytical skills, with an exemplary ability to identify problems and propose solutions
- Strategic thinking and decision-making skills, with a commitment to excellence
- Strong interpersonal, team work, and self-management skills, as well as mature judgment
- Ability to perform under pressure while maintaining a sense of humour

### Technical competences

- Understands key technical issues for the cluster sufficiently well enough to be able to: engage with cluster participants; understand their cluster-specific IM needs.
- Excellent knowledge of PowerBI , MS Excel or MS Access (e.g. pivot tables and functions); proven technical expertise for managing data capture and storage, for analysing diverse datasets, and presenting information in understandable tables, charts, graphs and reports; knowledge of establishing and managing basic websites (e.g. UNOCHA's Humanitarian Response platform); proven skills in using map-making packages, data visualisation (e.g. Tableau), web design and software development are an asset.
- Excellent knowledge and practises on GIS tools (ArcView, Q-GIS...)
- The ability to lead assessment processes is an advantage

### Core competencies

- Communication
- Working with people
- Drive for results

### Functional Competencies

- Formulating strategies and concepts (II)
- Learning and Researching (II)
- Planning and Organizing (II)
- Analyzing (III)
- Applying technical expertise (III)

UNICEF is committed to diversity and inclusion within its workforce and encourages qualified female and male candidates from all national, religious and ethnic backgrounds, including persons living with disabilities, to apply to become a part of our organization.

### Qualifications

University degree, preferably at an advanced level, in a subject area relevant to IM

Extensive work experience relevant to this post may be considered as a replacement for formal qualifications.

Formal training in cluster IM an advantage



### Experience

At least 5 years progressively responsible humanitarian work experience with UN and/or NGO, including IM in the first phase of a major emergency response relevant to the cluster

Extensive work experience outside the humanitarian sector which is relevant to this post may be considered as a replacement for humanitarian experience.

### Language Requirements

Fluency in English and advanced French are required. Knowledge of another official UN language or local language of the duty station is considered as an asset.

|                  | Reviewed by<br>Chief of WASH  | Reviewed by HR  | Endorsed by<br>Deputy<br>Representative<br>(Programmes) | Approved by<br>Representative |
|------------------|---|---|---|-------------------------------|
| <b>Name</b>      | Brigitte Pedro  | Willy Kilanga   | Marie Claude Desilets                                   | Michel Saint-Lot              |
| <b>Title</b>     | Chief, WASH   | HR Specialist   | Deputy<br>Representative<br>(Programmes)<br>OIC         | Representative                |
| <b>Signature</b> |  |  |   |                               |
| <b>Date</b>      | 14 August 2021  | 16/08/2021  |   |                               |