

**World Health Organisation (WHO)**  
**MHPSS Technical Group (TG) Co-coordinator– Armenia**  
**Terms of Reference**

<b>I. POSITION INFORMATION</b>	
Position title	MHPSS Technical Group Co-coordinator
Position grade	P3
Duty station	Yerevan, Armenia
Reports directly to	WHO Representative, in close coordination with UNICEF Representative
Estimated start date & timeframe	ASAP for 3 months
<b>II. ORGANIZATIONAL CONTEXT AND SCOPE</b>	
<p>Since September 27<sup>th</sup> conflict between Armenian defence forces and Azerbaijan in Nagorno-Karabakh has incurred large scale displacement, death and injury amongst both the civilian and military populations. This coupled with the spike in COVID-19 infections and deaths, has rendered many amongst affected population vulnerable to mental health and psychosocial distress.</p>	
<p>To coordinate the response by partners, the UN in Armenia has established a coordination structure comprising of sectoral working groups (Health, Protection, Food and Nutrition and Shelter/NFI) and sub-working groups (Child Protection, Education and Cash), composed of UN agencies and local or international NGOs.</p> <p>Following consultations, and a technical meeting on November 6, 2020 with actors working on the delivery of MHPSS services; Mental Health &amp; Psycho-Social Support (MHPSS) has been identified as a priority need for the population through joint UN Rapid Needs Assessment conducted in 10 municipalities and feedback received from different partners working on MHPSS during health and protection TWG meetings. There is a need to have a coordinated approach on MHPSS activities in the country with focus on technical aspects including mapping of partners, capacity building, monitoring and evaluation and capacity building for long term institution of MHPSS services in regular services.</p>	
<p>To ensure responsibility, accountability and productivity of all MHPSS actors, it was agreed during the meeting that a technical forum for MHPSS actions is necessary to bringing together the MH and PSS actors functioning under the established and agreed Working Groups. The technical forum will serve <u>technical discussion platform</u> (to serve as a technical advisory body to establish SOPs and provide technical advisory services etc.) to MHPSS actors with a light and flexible structure, integrated under the agreed upon, overall UN coordination mechanism.</p> <p>To facilitate this, the establishment of a MHPSS Technical Group has been proposed, to convene government authorities and member agencies working in Armenia, summarize basic principles of good programming for MHPSS and build consensus among different actors in the field, providing a coherent framework to organisations implementing MHPSS activities in their different sectors. The MHPSS TG will use the Inter-Agency Standing Committee (IASC) Guidelines for Mental Health and Psychosocial Support in Emergencies and other MHPSS related documents developed by WHO and UNICEF as key policy documents for programming and interventions addressing all levels of the MHPSS needs.</p> <p>It is proposed that this TG will be co-chaired by WHO and UNICEF. The Terms of Reference for this TG outlining membership, objectives, structure, functions and role of the co-coordinator need to be fully defined.</p>	

Given the inter-agency (WHO and UNICEF function, TG Co-coordinator would be hosted by WHO with a clear understanding that the role exists in an inter-agency, intersectoral capacity, with the TG Co-led by WHO and UNICEF.

### III. RESPONSIBILITIES AND ACCOUNTABILITIES

1. Establish the MHPSS Technical Group as a forum for sharing of information and activities of national and international entities providing MHPSS
2. Coordinate the MHPSS Technical Group, support the activities of the MHPSS actors, Government of Armenia and Donor Community.
3. Represent the MHPSS Technical Group in the Coordination Steering Group meetings.
4. Contribute to the design of and deliver capacity building actions such as training of trainers, specialized training and awareness raising initiatives (orientation seminars, mini-trainings, briefings, project reviews) for MHPSS Technical Group members and for the Government of Armenia.
5. Perform such other duties as may be assigned by the hosting agencies .

### IV. REQUIRED QUALIFICATIONS AND EXPERIENCE

#### EDUCATION

- Master’s degree in Psychiatry, Psychology, Social Work, Counselling or a related field from an accredited academic institution with three to five years of relevant professional experience; or
- University degree in the above fields with four years of relevant professional experience.

#### EXPERIENCE

- Experience in MHPSS responses in humanitarian contexts;
- Experience working in conflict/humanitarian contexts;
- In depth theoretical and practical knowledge of and the IASC Mental Health and Psychosocial Support in Emergency Settings guidelines and associated products (e.g., IASC Assessment toolkit, the 4Ws mapping tool, M&E framework, and the Health, Protection and CCCM booklets);
- Strong networking capacities for constructive relationships with all humanitarian actors (e.g., OCHA, ICRC, Cluster Leads, UN agencies, INGOs, NNGOs and CBOS), Donors and relevant Government Line Ministries;
- Experience in working in large scale complex humanitarian emergencies (previous working experience in the Republic of Yemen is an advantage);
- Familiarity with the humanitarian architecture (cluster system), humanitarian appeals, humanitarian response plans and common humanitarian funds;
- Ability to work independently, under pressure and to accept advice from MHPSS coordination group Board members and chair.

### V. LANGUAGES

Required  
(specify the required knowledge)

Advantageous

For this position, fluency in English is required (oral and written).  Russian and/or Armenian will be considered as a main asset.	Working knowledge of NK conflict setting.
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**VI. COMPETENCIES**

The incumbent is expected to demonstrate the following values and competencies:

**Values**

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible, respect of the local culture and diversity.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

**Core Competencies – behavioural indicators**

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization’s priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

**Managerial Competencies – behavioural indicators**

- Leadership: provides a clear sense of direction, leads by example and demonstrates the ability to carry out the organization’s vision; assists others to realize and develop their potential.
- Empowering others and building trust: creates an atmosphere of trust and an enabling environment where staff can contribute their best and develop their potential.
- Strategic thinking and vision: works strategically to realize the Organization’s goals and communicates a clear strategic direction.

**Egor Zaitsev**  
**WHO Representative in Armenia**