

## UNITED NATIONS CHILDREN'S FUND GENERIC JOB PROFILE

<p><b>JOB TITLE:</b> WASH Cluster Information Manager <b>JOB LEVEL:</b> Level 4 or Level 3 <b>REPORTS TO:</b> UNICEF Afghanistan Country Office Representative of other designated manager / WASH Cluster Coordinator <b>LOCATION:</b> Remote teleworking</p>	<p>JOB PROFILE NO.: ____ CCOG CODE: ____ FUNCTIONAL CODE: ____ JOB CLASSIFICATION: ____</p>
<p><b>PURPOSE OF THE JOB</b></p> <p>UNICEF is the Cluster Lead Agency for the WASH Cluster, the Nutrition Cluster, Child Protection , and co-lead for the Education Cluster and GBV Sub-Cluster. UNICEF is establishing a talent pool of Information Managers (IMs) across the five sectors.</p> <p>The IM is a core Cluster Coordination team member. The purpose of this post is to manage the collection, analysis and sharing of information that is important for the Cluster participants to make informed (evidence based) strategic decisions.</p> <p>The IM will work in close collaboration with the WASH Cluster Information Manager (national staff halftime dedicated to the cluster), the WASH Cluster Coordinator and the WASH Cluster Co-Coordinator – also focal point of the WASH Cluster COVID-19 taskforce.</p> <p>The 3 to 6-month position aims to address the challenges of the Afghanistan WASH Cluster Information Management in the current context of the COVID-19 outbreak still expanding in the country according to the Ministry of Public Health (24,101 positive cases have been tested as of 13 June 2020 – 556 new positive cases of the coronavirus out of 1,045 samples tested in the last 24 hours).</p> <p>The position will support about thirty humanitarian actors relying on the WASH Cluster coordination in the framework of the Humanitarian Response Plan (HRP) 2018-2021 revision – issued in June 2020 – due to the COVID-19 pandemic. WASH HRP 2020 figures are moving up from 4.9 million to 7.2 million people in need, and funding requirements from \$70.9 million to \$152.2 million.</p> <p>The arrival of COVID-19 in Afghanistan has brought heartache to millions of people who are now battling a deadly pandemic while simultaneously fighting for their survival amid poverty, disaster and war. The pandemic has exposed the underlying WASH needs in Afghanistan.</p> <p>In a country where more than 90 per cent of the population is living in extreme poverty and 80 per cent rely on informal labour to survive, the economic consequences of COVID-19 could outstrip the direct health impact from the virus itself, sending people spiralling into financial insecurity and, in some cases, acute humanitarian need. For this reason, we have revised the Humanitarian Response Plan (HRP) for 2020 and now estimate a staggering 35 million people are in need of a social safety net, 14 million of whom are now in acute humanitarian need. This is up from 9.4 million at the start of the year.</p> <p>The 2019 Whole of Afghanistan Assessment had shown that some 57 per cent of displaced households have insufficient or barely enough water. Poor WASH conditions contribute to disease outbreaks, especially diarrhoea, and present high risks for the spread of COVID-19, against which handwashing is a critical weapon.</p> <p>The WASH Cluster has framed a kite strategy to address the COVID-19 pandemic based on the following four approach angles:</p>	

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- Gain height to still target all WASH-related acute vulnerabilities in the context of the COVID-19 crisis;
- Regulate the WASH interventions to mitigate the COVID-19 transmission and stigmatization;
- Be mobile and back to the wind to target the COVID-19 hotspots, clusters of cases and risk factor;
- Bridge humanitarian and development around handwashing promotion.

### RESPONSIBILITIES

Within the delegated authority and under the given organizational set-up, the incumbent may be assigned the primarily, shared, or contributory accountabilities for all or part of the following areas of major duties and key end-results (boxes ticked):

- Respond to the Cluster/Sub-Cluster participants' needs for information.
- Adapt existing in-country IM approaches for collecting, analysing and reporting Cluster/Sub-Cluster activities and resources, and identifying information gaps.
- Establish and maintain information databases that consolidate, analyse and report/disseminate information critical to decision making.
- Maintain monthly reporting from Cluster/Sub-Cluster participants, including 5Ws ('Who does What, Where, When and for Whom?' databases):
  - ⇒ Review the (separated) common WASH Cluster 3W to stay simple with COVID-19 very basic info.
- Support the estimation of spatial and temporal gaps, overlaps and coverage of Cluster/Sub-Cluster activities and projects:
  - ⇒ Set up a mapping/dashboard from the new separated WASH Cluster COVID 19 Response Matrix
  - ⇒ Review & update the WASH Cluster Monthly Report from an annual HRP revised COVID-19 perspective
  - ⇒ Propose & produce mapping/dashboard for the monthly WASH Cluster Detailed and Summary Stock
  - ⇒ Explore the practicability of an online WASH Cluster pipeline stock updated on a weekly basis
  - ⇒ Explore & propose a WASH Cluster HRP reporting system in the context of the COVID-19 revision
  - ⇒ Propose a REACH & WASH Cluster working framework to optimize the collaboration
- Work with Cluster/Sub-Cluster participants to identify information gaps at national and sub-national levels and propose ways to bridge those gaps.
- Work with the OCHA IM Specialist to develop appropriate supportive strategies:
  - ⇒ Produce a guidance note and capacity building to improve/capture the FTS WASH-related reporting
- Use GIS mapping for map production and geographic data management
- Adopt and promote the use of global standards for IM for inter-operability.
- Manage flows of information and dissemination in an appropriate way, including website management.
- Manage an inventory of relevant documents on the humanitarian situation.
- Support the development and analysis of needs assessment and monitoring programmes
- To provide IM leadership in assessments and monitoring, including joint assessments and training.

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- Lead on the preparation of SitRep inputs with emphasis on Cluster/Sub-Cluster plans, targets and achievements.
- Develop and strengthen IM capacity through the training
- Contribute to the core Cluster/Sub-Cluster functions
- Where there is both a national and a sub-national cluster, the post holder will ensure that there is effective communication, reporting, engagement and coordination between the two levels:
  - ⇒ Review and explore new channels/ways to boost the communication between the entire national coordination/co-ordination team and the (5) regional and provincial sub-national clusters coordinators/co-coordinators beyond the COVID-19 context.

### Core cluster functions:

#### Supporting service delivery

- Provide a platform to ensure that service delivery is driven by the agreed strategic priorities
- Develop mechanisms to eliminate duplication of service delivery

#### Informing strategic decision-making of the HC/HCT for the humanitarian response

- Needs assessment and gap analysis (across other sectors and within the sector)
- Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues.
- Prioritization, grounded in response analysis

#### Planning and strategy development

- Develop sectoral plans, objectives and indicators directly support realization of the HC/HCT strategic priorities
- Application and adherence to existing standards and guidelines
- Clarify funding requirements, prioritization, and cluster contributions to HC's overall humanitarian funding considerations (Flash Appeal, CAP, ERF/CHF, CERF)

#### Advocacy

- Identify advocacy concerns to contribute to HC and HCT messaging and action
- Undertaking advocacy activities on behalf of cluster participants and the affected population

Monitoring and reporting the implementation of the cluster strategy and results; recommending corrective action where necessary

Contingency planning/preparedness for recurrent disasters whenever feasible and relevant.

Accountability to affected populations

### JOB GRADE FACTORS <sup>1</sup>

#### P-4/P-3

- Manage, lead and support overall functions of IM for a small to medium – size Cluster/ AoR or sub national Cluster/ AoR.

<sup>1</sup> The differences in the grades of jobs and positions reflect various differences, among others, in the nature and scope of work, individual contribution, professional expertise required, organizational context, risks, coordination and networking, engagement, partners, beneficiaries, clients/stakeholders relations, impact of decisions, actions and consequences, and leadership roles.

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- Accountable for facilitation and coordination of all or most of functional areas, including tracking implementation and follow-up of IM activities.
- Act as a technical expert for IM functions in the Cluster/ AoR.
- Provide technical support and quality assurance for the cluster/ AoR
- Monitor and analyse performance, and make technical evaluation and reporting on important issues.
- Act as coach and trainer for the IM capacity development function.
- Perform overall IM responsibilities for a medium to large Cluster/ AoR with a broad range of partners.
- As a technical expert, provides authoritative technical advice on IM function to management and partners in the Cluster.
- The scope of IM systems and operations are complex due to the size of programmes, operations and communication activities in the Cluster/ AoR.
- Expected to provide technical leadership and have a greater engagement with managing and enhancing the IM at sub national level
- Supervise professional IM Cluster/ AoR staff.

### COMPETENCIES

#### Core competencies:

- Strong understanding of logical framework approach and different types of indicators (baseline and output especially), basic understanding of the project cycle management (especially monitoring and evaluation steps)
- Good understanding of humanitarian approach, humanitarian reform, transformative agenda and roles of each humanitarian actor (Government, UNOCHA, Clusters, organizations)
- Basic understanding of Clusters in emergencies to be able to engage with cluster participants; understand their cluster-specific IM needs and respond to those needs in a timely manner
- Proactively build trust, establish, and maintain effective working relations, and share ideas through IM networks and promote synergies with other clusters with a respect for diversity
- Diplomatic skills and able to establish excellent working relations with partners in order to collect information. Understanding of the data and information virtuous cycle
- Facilitation and capacity-building skills
- Ability to perform several tasks in a timely manner with a focus on quality
- Communicate key messages effectively to different audiences: tailoring languages, tone, style, and format to match audiences; actively listens to perspectives of stakeholders and team members; interpreting messages and respond appropriately; speaking and writing clearly and efficient; and makes presentations in public with confidence
- Strong interpersonal, team work, and self-management skills, as well as mature judgment
- Ability to perform well under pressure

#### Technical competences

- Understands key technical issues for the cluster sufficiently well enough to be able to: engage with cluster participants; understand their cluster-specific IM needs.
- Excellent knowledge of MS Excel or MS Access (e.g. pivot tables and functions); proven technical expertise for managing data capture and storage, for analysing diverse datasets, and

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presenting information in understandable tables, charts, graphs and reports; knowledge of establishing and managing basic websites (e.g. UNOCHA's Humanitarian Response platform); proven skills in using map-making packages, data visualisation (e.g. Tableau), web design and software development are an asset.

- *The ability to lead assessment processes is an advantage*

### Languages

The post holder will have at least CEFR level B1 in the following languages:

- English
- **Dari or Pashto** as an advantage

### QUALIFICATIONS & EXPERIENCE

#### Qualifications

University degree, preferably at an advanced level, in a subject area relevant to IM

Extensive work experience relevant to this post may be considered as a replacement for formal qualifications.

Formal training in cluster IM an advantage

#### Experience

At least 5 (P3) or 7 (P4) years progressively responsible humanitarian work experience with UN and/or NGO, including IM in the first phase of a major emergency response relevant to the cluster

Extensive work experience outside the humanitarian sector which is relevant to this post may be considered as a replacement for humanitarian experience.