



TERMS OF REFERENCE FOR JUNIOR WASH EXPERT/COORDINATOR (SURGE) MISSIONS

Title: Junior WASH Expert/Coordinator

Reports to: National WASH Cluster Coordinator

Duration: 3 months with possibility of extension

Location: Erbil, KRI Iraq

BACKGROUND

About 3.3m individuals are internally displaced in Iraq in 2017, out of which 2.5m are living in out of camps locations. The latest military operations to retake Hawiga district from ISIL in October 2017 resulted into displacement of about 47,000 people. And the military operations to retake Rawa and Qa'im districts in West Anbar ended with displacement of about 68,454 people, of which more than 22,000 were displaced after 20 September 2017. The number of returnees identified at their location of displacement currently stands at 2,766 people. Overall WASH needs in Iraq remain high, with 16 per cent of the national population estimated to require assistance in 2018. An estimated 317,625 people expected to remain in 160 IDP camps will be expected to be in need some level of WASH support, this include new (2017) IDPs from Mosul, Hawiga, Telafar and Anbar. In late Oct- November, there have already been reported cases of Cholera in some few governorates and camps in the country (even though no official declaration has been made) and as the cholera cycle in Iraq runs from May to December and Feb-April, there are concerns that there might be re-current outbreak in February 2018 when the temperatures warms up again. There are over 50 active WASH partners working across over 18 Governorates in Iraq and KRI with the full time support of National WASH cluster Coordinator (based in Baghdad), national NGO cluster Co-coordinator- currently being filled (based in Erbil), 2 Roving Cluster Coordinators and 2 WASH Cluster IMOs, one based in Erbil and covering Northern Iraq, and another based in Baghdad covering South and Central Iraq. Additional support is also provided through sub national WASH Cluster Focal points in Dohuk, Sulaymaniyah, Kirkuk, Diyala and Salah Din governorates. With these increasing needs, and given the current capacities of the Cluster Coordination team, continued surge support to consolidate WASH Cluster Co-ordination capacities is therefore critical to ensure a timely, quality and standard WASH response to the conflict affected population in Iraq.

PURPOSE

On behalf of UNICEF, the Country Lead Agency for the WASH Cluster, and in support of the Government, the purpose of this post is to provide leadership and facilitate the processes that will ensure a well-coordinated, strategic, adequate, coherent, and effective response by the WASH Cluster in Iraq.

The position is primarily required to support WASH cluster in providing WASH support in areas of returns/newly retaken, camp consolidation- supporting with decommissioning of WASH facilities and ensuring WASH support mainly in areas of returns or newly retaken areas is complementary with recovery programs (transition from emergency to recovery) and knowledge management- documenting lessons learnt and best practices to improve quality and standard of WASH intervention. The incumbent will be supporting the Cluster coordinators to ensure that WASH cluster partners are delivering quality WASH services, facilitating continued engagement with sub-national cluster focal points, inter cluster coordination group and government coordination mechanisms; facilitate timely WASH response to displaced population mainly from Tel Afar, Hawiga and West Anbar. This will also include support to vulnerable populations returning to retaken areas in Mosul, Telafar, Hawija and West Anbar – thus supporting partners in re-establishing critical water supply facilities/sources and ensure continued supply of safe drinking water and hence will further strengthen the WASH Cluster coordination team capacity or any sudden onset

emergencies. The incumbent would be based in Erbil under mentorship of the Roving WASH cluster coordinator but would also be expected spend a large proportion of his/her time (up to 70%) traveling in other accessible Governorates, predominantly in the Ninewa and the Northern Region but including the South and Centre Region if necessary and as support is required. An important part of the role is taking part in assignments from Erbil for day assessment and monitoring to Mosul, Kirkuk and recently retaken areas as part of OCHA multi cluster response or technical support to Unicef/Cluster missions.

MAIN RESPONSIBILITIES AND TASKS

Coordination Support

- Supporting Cluster coordinators to ensure continued, effective engagement with OCHA led inter cluster and government coordination structures and capacity is built to support preparation for and response to the WASH needs of displaced communities returning to their places of origin;
- Interacting with other clusters (including through inter-cluster coordination fora), humanitarian actors, government counterparts, and relevant authorities for operational planning, engagement and active contribution of operational partners.
- Respond to the Cluster participants' needs for information related to the WASH response within the governorate.
- Help the National WASH cluster coordinator and co-coordinator to identify gaps related to the WASH response, related to the information that is provided from the governorate on this regard, and related to the coverage of Cluster activities
- Supporting the WASH cluster coordinators in ensuring that WASH partners are accountable to the affected population through effective and inclusive consultative and feedback mechanisms(referral systems or call center).
- Ensure the harmonisation of standards and approaches recognising local policies and guidelines and local context (culture, environment, etc.).
- Support the development of guidance notes through technical working groups on specific areas of technical weakness.
- Supporting WASH cluster in leading discussion with CCCM and Shelter on camp consolidation/camp closure and decommissioning of water and sanitation facilities in the closed camps.
- Collating and documenting best practice evidence and lessons learned, with recommendations.
- Identify and build cooperative relationships with relevant Clusters, particularly Shelter, CCCM, Health, Education, and early recovery clusters.

Strategy development

- Include cross-cutting issues such as gender equality, age, psycho-social and environmental factors in all aspects of the response
- The support the Cluster coordinators in revising/updating existing WASH cluster national standards and guidelines including SOPs and support in application and adherence of the WASH actors to them.
- Work with governmental/local authorities and WASH partners to ensure application of consistent technical guidelines and standards.
- As soon as appropriate, initiate preparatory work for the recovery phase and the handover of technical competencies to the early recovery cluster and national authorities.
- Providing the necessary expertise to ensure that WASH operations are well devised at all stages of a response; assessments, design, developing strategies, indicators, standards, and field response monitoring, in order to have the most quality and immediate impact.

Needs assessment and analysis

- Conduct an analysis and overview of market prices, quantity, and quality of WASH-related non-food items available in the country to initiate exit of in-kind hygiene kit distributions.
- Estimating the cost-effectiveness, efficiency and impact of emergency WASH interventions as well as sustainability in protracted crises.
- Support the cluster coordinators in mapping various WASH related needs assessment planned or done including Multi cluster needs assessments and ensure WASH findings are refined.
- Support in analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues.

Capacity building support

- Promote and support training of WASH cluster partners.
- Support efforts to strengthen the capacity of the national authorities.
- Provide training and update cluster partners on the benefits and outcomes of incorporating better quality assurance mechanisms into programs and responses as required.

ACCOUNTABILITY

The post holder is accountable to:

- The national WASH Cluster Coordinator who will in turn ensure that the post holder is provided with all necessary support and guidance.
- Roving WASH Cluster coordinators, who will provide mentorship to ensure quality and standard of work performance.
- The National WASH Cluster co-coordinator and relevant sub-national WASH Cluster participants, who will in turn ensure that they deliver on their agreed minimum commitments (see IASC Reference Module for Cluster Coordination at the Country Level, November 2012)
- Inter-cluster coordination bodies established by the HCT/Government and UNOCHA
- Affected populations through agreed mechanisms

Accountability to the country representative/cluster coordinator, cluster participants, coordination team members and inter-cluster coordination bodies will be expressed in regular review meetings.

MINIMUM QUALIFICATIONS AND COMPETENCIES

Key Technical and Core Competencies

- Technically competent in the WASH sector and in the cluster approach;
- Demonstrate personal and professional integrity in all interactions;
- Be able to work with diverse stakeholders to develop consensus;
- Know how to present ideas effectively and clearly while listening and acknowledging others' perspectives and views;
- Demonstrate an understanding of the international humanitarian response and coordination mechanisms, and humanitarian reform;
- Have an understanding of humanitarian principles and how to apply these.
- Able to clarify complex strategies for operational implementation;
- Communicates, works and networks effectively
- Demonstrates leadership where required
- Builds and motivates the cluster coordination team at sub national level
- Understanding and experience of Municipal Water and Sewage supply systems would be an advantage

Minimum Qualifications: University degree (preference at Master's Degree level) qualification desirably in subjects/ areas of WASH e.g. Health Promotion or Education, Civil or Public Health Engineering, Public Health (MPH), Environmental Health. Note that work experience may substitute for higher degree qualification.

- A minimum of 3-5 years of experience with either the UN and/or NGO.
- Experience of responding in recovery phases of emergency
- Experience of coordinating peers as well as managing a team;
- Fluency in English (verbal and written) required, and a working knowledge of the local language preferred.

Approved
P. Hawkins